



COSMOTE eValue

High Performance, High Care: People Sustainability in Action

Member of  Group

COSMOTE
eValue
customer relationship partner



COSMOTE eValue

A subsidiary of OTE Group of Companies - Member of T Group



Know-How
25+ years



Located
in 3 countries



80
clients



6,000
talents



Member
of a strong Group
of Companies



**Leading
Position**
in Greece



4 Awards
ECCCSA



Vision & Mission



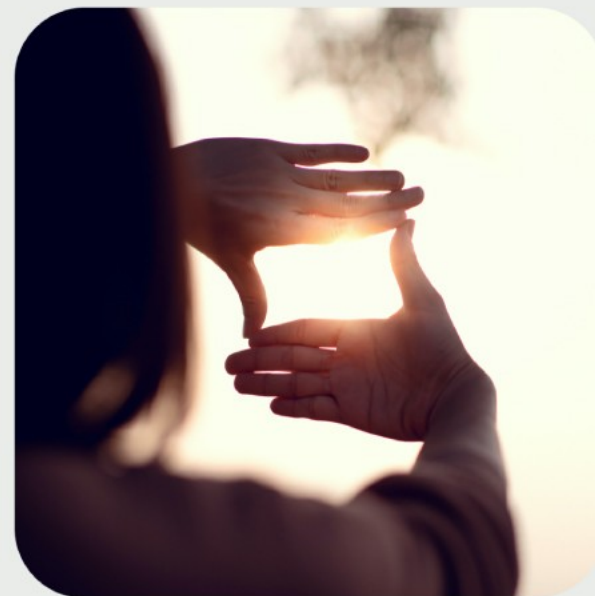
Vision

Our team is united in its future facing aim; to become the leading customer relationship partner for ambitious, progressive client teams. Continuing our obsession with achieving customer excellence that empowers growth and drives value for our clients' business

**CUSTOMER
CONNECTION
EXPERIENCE
ENGAGEMENT
EXCELLENCE
RELATIONSHIP
VALUE**

Our Purpose

We empower our people & our clients to enable experiences that create growth & drive value for business



Mission

To aim is to deliver purposeful, sustainable, year on year profitable growth that makes a real difference to the lives of our people, the success of our partners and to the future well – being of all.

Our Guiding Principles



**Delight
our customers**



**Get things
done**



**Act with respect
& integrity**



**Team together
team apart**



**I am a member of
OTE Group - Count on me**



**Stay curious
& grow**



Our People are our **Power**

Investing in our People is the most meaningful act of responsibility

HR Tools that empower our People

**WE
GROW**

**People
Days**

**Growth
Hub**

**Personal
Growth Portfolio**

Mentoring

**Development
Centers**

AI Academy

**Women
Empowerment**



Downloading our Culture

Competitive Advantages

Podcasts,
intranet platforms,
“Meet the CEO” sessions

Vision & Strategy

Management Team
Meeting sessions,
Digital Townhall meetings,
PitStops

Health & Safety initiatives

Neck massage, sessions with nutritionists/psychologists,
body composition checks, Coach platform, sports activities,
webinars, next to you line 24/7

HR & IT Tools

Targeted internal
campaigns that inform,
activate, and connect
our people

Volunteering & Social Contribution

Large-scale volunteering initiatives,
blood donation, Marathon team

Sense of Belonging

Kids Day, Funtastic events,
school vocational guidance
for adolescence



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Thank you

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