



«Ασφάλεια Πτήσεων και Τροφίμων, Βίοι παράλληλοι!»

Νίκος Φαραντούρης

Δ/ντής Ποιότητας, Ασφάλειας Εργαζομένων & Περιβάλλοντος, Ελλάδα - Κύπρου



Coca-Cola
Hellenic Bottling Company

**Producing in Greek plants - Innovating in Greek market.
We contribute to growth and employment.**

3E

Coca-Cola Τρίο Έμφλον

Μαζί για όσα μας ενώνουν



4

1.500

50

96%

11

>550

production
plants

employees

years of
operation

of production is
performed in
Greece

countries that
we export

products that
we produce and
distribute

“ What do they do better than us? What could we learn from them?”



“Landing safely “ at Customers’ shelves!



Passengers



Products

“PROCESSES & PROCEDURES”



- Create & use procedures.
- Review them regularly.
- Focus on **critical** ones:
 - make them simple and understood.
 - **zero tolerance / no shortcuts.**

HOWEVER:

Build people capabilities
for **fast & effective** risk assessment
in critical situations.

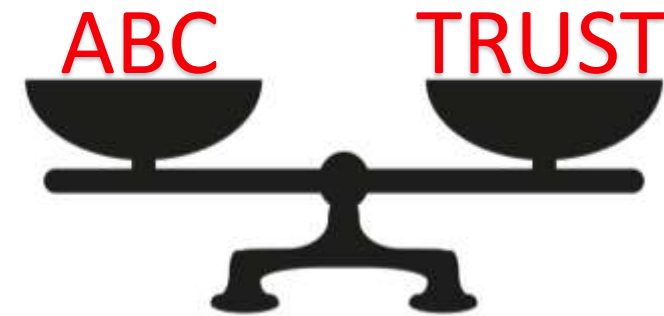
“DOUBLE CHECK!”



“Doors armed and X-checked!”



- ABC rule:
 - Assume nothing!
 - Believe no-one!
 - Challenge everything!



“MACHINES & EQUIPMENT”



- Old vs New Equipment
- Preventive Maintenance
- Critical To Quality Preventive Maintenance



If automation is applied to an inefficient operation
will magnify the **inefficiency**”

Bill Gates – Principal Founder of Microsoft

“COMMUNICATION”



- Continuous
- Concise
- Fact Based
- Transparent
- Fast

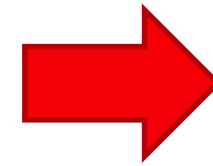
Info to be shared in case of crisis:

- *Food & Quality Safety risk*
- *In or Out?*
- *Magnitude of the problem.*

“It is all about ... PEOPLE!”



- Integrity
- Ownership
- Curiosity
- Positiveness



QUALITY CULTURE

A collection of individual's behaviors considered as the "norm".

“ The Extra (S)mile!”

Are you ready to Fly now...?

...Fasten Your Seatbelts!



