Disaster Recovery
(alone)
is not
Business Continuity

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Leading Management & IT Consulting Company

Who we are

- Specialized in IT Governance & Compliance with regulatory frameworks
  - Information Security (ISO 27001)
  - IT Service Management (ISO 20000)
  - Business Continuity (ISO 22301)
  - GDPR, AEO
- Quality Management Systems
  - Quality of Services / Goods (ISO 9001)
  - Food Safety (ISO 22000)
  - Environmental Management (ISO 14001)
  - Compliance Management (ISO 19600)
  - Other management standards
- Provision of training programs (DPO, Information/ Cyber Security, Business Continuity)
- Provision of management software solutions (eQual, GDPR Compliance Platform, Qontract, Audit Management)

- 50 experts
- 4.000 projects
- 1.300 customers

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Who we are

Exclusive partner of the Business Continuity Management Institute in Greece and Cyprus

BCM Institute

BCCLA

Business Continuity Certified Lead Auditor

BCCS

Business Continuity Certified Specialist

BCCP

Business Continuity Certified Planner

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They trust us for IT Governance

What is Business Continuity?

The <u>capability</u> of an organization <u>to continue</u> delivery of products or services at acceptable predefined levels <u>following a disruptive incident.</u>

Obligation or good practice?

- *TMSA - Element 11*

(IT) Disaster Recovery Plan

The preparation and development of procedures to provide alternative <u>critical IT infrastructure</u> and <u>telecommunication</u> capabilities after a disruption incident.

What is the most common mistake?

- *Vague business requirements – first know the requirements then take an informed decision*

Is the DRP enough to achieve business continuity?

Business Continuity Plan

OFFICE CLOSED

The preparation and development of procedures to deal with disruptive incidents in such a way that the main business functions can continue at predetermined levels within predetermined recovery time objectives.

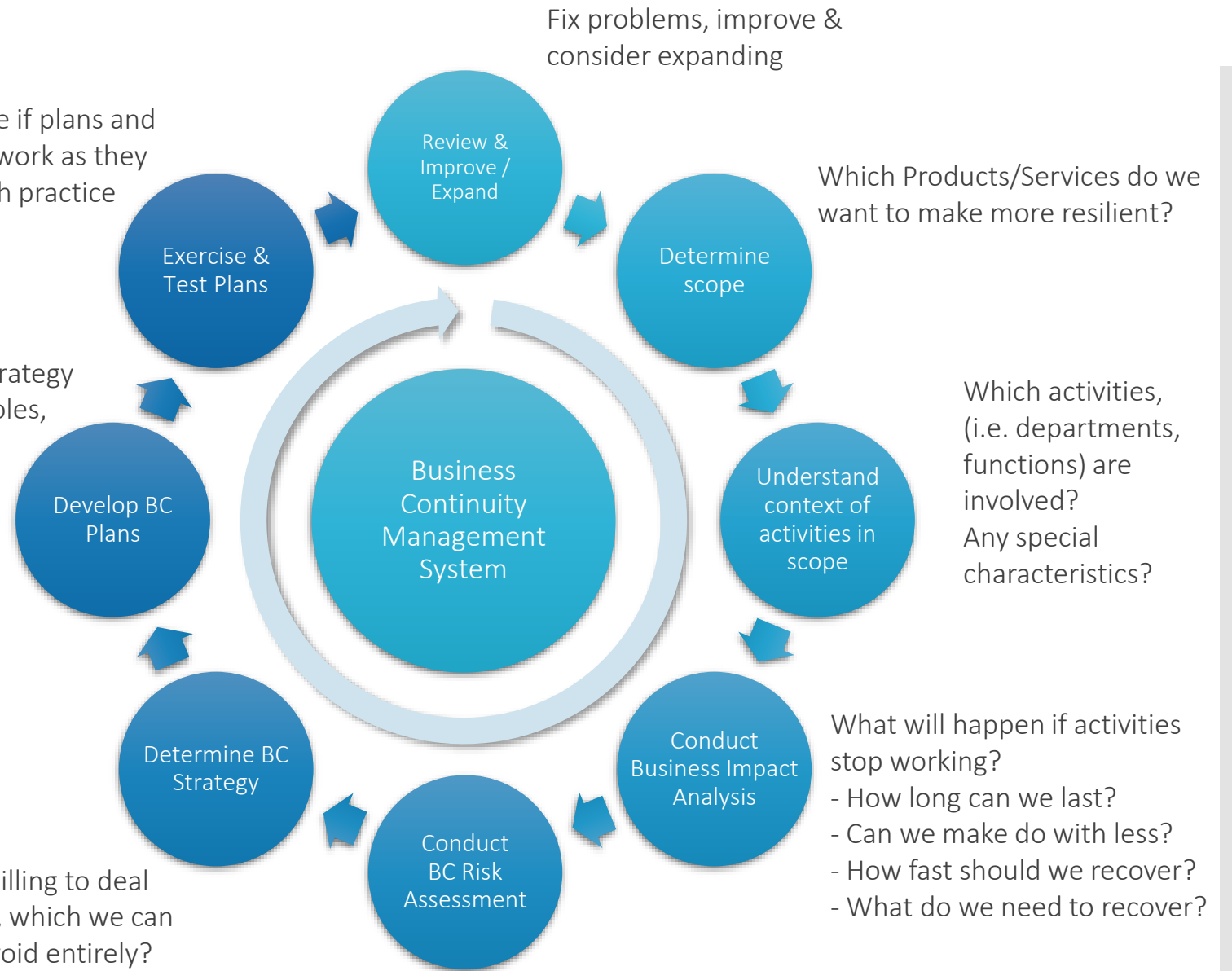**We need both DRP and BCP to achieve business continuity**

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A structured approach based on ISO 22301

Fix problems, improve & consider expanding

Checking to see if plans and contingencies work as they should, through practice

Which Products/Services do we want to make more resilient?

Applying BC Strategy with specific roles, structure and procedures

Review & Improve / Expand

Exercise & Test Plans

Determine scope

Develop BC Plans

Business Continuity Management System

Understand context of activities in scope

Determine BC Strategy

Conduct BC Risk Assessment

Conduct Business Impact Analysis

Which activities, (i.e. departments, functions) are involved?
Any special characteristics?

What will happen if activities stop working?
- How long can we last?
- Can we make do with less?
- How fast should we recover?
- What do we need to recover?

How are we willing to deal with the likely, which we can not control/avoid entirely?
- Risks to plan against
- Assumptions/Grand strategy
- Resources to commit

What is likely to cause trouble? Can we control, avoid, insure?

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Q & As

THANK YOU FOR YOUR ATTENTION

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